

# Newsletter

## JULIE'S EUROPEAN HOLIDAY



## GREETINGS HOPE YOU ARE WELL AND ALL THINGS GREAT!

We are back from our amazing European holiday, which was fantastic. It was especially memorable as we got to spend quality time with my daughter Asha, her partner Jake, and their adorable baby girl, Halie. I have a few pictures of our trip on the left.

I am pleased to inform you that we are almost done with the salon improvements. Joanne now has her own private space for lash extensions, and our guests' feedback has been positive.

We were so excited to attend an Aveda retreat in Melbourne from October 22nd to 24th. As a result, our salon was closed on Monday and Tuesday, October 23rd and 24th, but all our senior staff (except for Suzanne who is on holiday) worked an extra day that week to ensure that none of our guests were inconvenienced. We are thrilled about this new venture with Aveda and couldn't wait to learn more about wellness on Monday and the latest hair education on Tuesday.

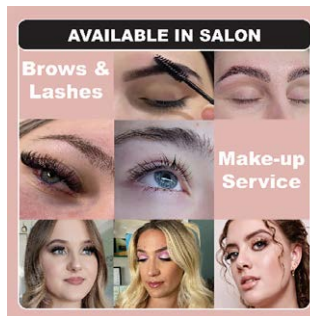
I hope you are enjoying our news. Remember I always like feedback on anything you would like to share.

Kind regards  
Julie

## MAKEUP, BROW & LASH SERVICES

DID YOU KNOW WE OFFER MAKEUP, BROW AND LASH SERVICES IN THE SALON?

At Pierrot's, we specialise in a range of beauty services all conveniently located in one place just for you. Get ready for your upcoming event with our professional makeup service. Wake up feeling and looking like a million dollars without any hassle of putting on mascara, with fresh and beautiful lashes and brows. **Don't hesitate, book your appointments now!**



## TO ALL GUESTS RE "DRY OFF"

HERE ARE SOME OPTIONS FOR POST-COLOUR/TREATMENT BLOW-DRYING SERVICES:

- If you prefer not to have a blow dry with your senior stylist, Imogen – one of our junior stylists can do it for you. The cost for a full blow wave with Imogen is \$60 regardless of hair length.
- Alternatively, any of our junior stylists can provide a mini finish dry for just \$30.
- It's important to note that the difference between the two services is that the blow wave with Imogen is a full blow dry, while the mini finish only includes products, a blow dry around the face and blast drying.
- Unfortunately, we are no longer able to offer this service free of charge. We apologise for any inconvenience this may cause.

**Friendly reminder, we are coming up to our busiest months, please book in advance as we don't want you to miss out.**

For questions or bookings, call Mt Lawley on **08 9371 8210**

Alternatively look at upcoming availability on our Live Appointment Booking System. Visit **pierrots.com.au**

## Guest offer:

### HOLIDAY GIFTING

THIS HOLIDAY SEASON, AVEDA HAS PARTNERED WITH IRIS VAN HERPEN TO CREATE A SPECIAL COLLABORATION FEATURING GIFTS RANGING FROM HAIR CARE TO SELF-CARE.

The partnership takes inspiration from nature and incorporates the artistry of hair care, creating a remarkable experience for customers.

Aveda has taken care of everything - from curated gift sets for all hair types to beautiful, 100% recycled ready-to-give packaging and limited-edition hair jewellery and clutch that make chic statement pieces. With up to 25% savings, there is a gift set that's perfect for everyone, and it's the perfect opportunity to treat someone special.

**Visit us in-salon to discover Aveda's gift sets and find the perfect hair care, bath & body Christmas presents!**



### INTRODUCING OLIVIA

I AM EXCITED TO INTRODUCE OUR NEWEST TEAM MEMBER, OLIVIA.

She has recently completed Certificate 2 and is now starting her apprenticeship for Certificate 3. We are thrilled to have Olivia on board as she is an absolute delight to work with. I am confident that you will enjoy meeting her.

#### Olivia's favourite product is:

I am currently obsessed with Light Elements Smoothing Fluid. Not only does it have a lovely scent, but it also helps tame flyaways and adds shine and movement to my hair. It also leaves it feeling soft and silky.

**What do you do when you're not at work:** I teach dance and I love cooking, especially pasta and tacos.

#### Favourite thing about Pierrots:

I love how everyone is like a family, and always willing to help.



**I NEED YOUR HELP! WE ARE EXPERIENCING AN UNMANAGEABLE AMOUNT OF LATE RESCHEDULING OF APPOINTMENTS. I MUST IMPLEMENT A 48-HOUR CHANGE OF APPOINTMENT POLICY.**

I understand we have all had so much sickness, which we must wear, but it seems to be changes for any reason. For all new guests, we have implemented a 50% deposit that is non-refundable if changes are made within 48 hours of your appointment. Thank you for your understanding.



### SALON SCOOP

**Pierrots Soiree is back, better than ever!**  
Wednesday, 29th November

Join us for an amazing evening on Wednesday, 29th November at Doubletree Northbridge - Rooftop Pool Deck from 6.30 pm to 8.30 pm.

We are celebrating the past year and the work of our apprentices and senior stylists, featuring a designer runway show and more! Don't miss out on this amazing showcase. Please RSVP as soon as possible as numbers are limited by sending an email to [georgia@pierrots.com.au](mailto:georgia@pierrots.com.au).

